

eFraud - Hands Off My Account



There has been an increase in member account compromises through home banking systems. This session will include an overview of the following:

- How fraudsters access member accounts through home banking systems
- Overview of multifactor authentication
- Other critical controls

Speaker: Ken Otsuka is a Risk Manager in the Credit Union Protection Risk Management Department for CUNA Mutual Group. In this role, Ken assists credit unions in identifying areas of risk in their operations and recommends best practices to reduce loss exposure. He also provides training for credit union employees.

WHEN: September 15, 2009

TIME: 11:00 am – 12:00 pm EDT

Educational Investment: \$189 per telephone connection.
Unlimited Listeners and Free Audio Archive

Cancellation: Refunds will be issued, less a \$50 administration fee, up until the handouts and access information are emailed

If you have not received your handout materials 3 days prior to session, contact the Education Department.

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Credit Union _____

Contact Person _____

Email Address _____

Phone _____ Fax _____



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Payment Method:

___ Enclosed is a share draft/check for \$ _____ payable to Tennessee Credit Union League.

___ A share draft/check for \$ _____ payable to Tennessee Credit Union League will follow.

___ I authorize Vol Corp Credit Union to debit the credit union account for \$ _____

Account #: _____ Authorized Signature: _____

(Requires prior completion of Authorization Agreement for Direct Payments [ACH Debits].)