

Account Administration

Do you have new Member Services staff or others who need a review of the laws and regulations governing share accounts? Do you have staff that needs to be aware of recent changes in federal law? This session is for all of them.

Topics will include:

- Forms issues
- Ownership issues
- Dealing with agents, custodians, guardians, trustees and representative payees
- Death of a fiduciary or authorized signer

Speaker: Carol Bertoux is the Associate General Counsel for the Illinois Credit Union League. In addition to assisting the general counsel and chief operating officer of the League in general legal matters, she also analyzes state and federal laws, rules and regulations that affect credit unions and provides assistance and advice to credit unions and their retained counsel.

Please send in your Registration by September 3, 2009 if possible to allow the speaker research time for state specific information.

September 24, 2009

11:00 am – 1:00 pm EDT

Educational Investment: \$189 per telephone connection.

Unlimited Listeners and Free Audio Archive

Cancellation: Refunds will be issued, less a \$50 administration fee, up until the handouts and access information are emailed

If you have not received your handout materials 3 days prior to session, contact the Education Department.

For more info...call us at **800-572-7359** or **423-899-2425 x 119 or 138** **FAX: 423-899-8726**

MAIL: P.O. Box 21550, Chattanooga, TN 37424

Sign Us Up!

Credit Union _____

Contact Person _____

Email Address _____

Phone _____ Fax _____

Donate to the Herbert Ellison Scholarship Fund: ___ \$25 ___ \$50 ___ \$75 ___ \$100 ___ Other

Payment Method:

___ Enclosed is a share draft/check for \$ _____ payable to Tennessee Credit Union League.

___ A share draft/check for \$ _____ payable to Tennessee Credit Union League will follow.

___ I authorize Vol Corp Credit Union to debit the credit union account for \$ _____

Account #: _____ Authorized Signature: _____

(Requires prior completion of Authorization Agreement for Direct Payments [ACH Debits].)

AUDIO ARCHIVE!
***Scheduling Conflicts?**
***Staffing Issues?**
***Absent Employee?**

Take advantage of our audio archives included with each registration. It's now available for **21** days after activation!

All you need is a PC with Internet access, speakers or a headset.



Distance Learning

**Account Administration
September 24, 2009**