

Processing Federal Government ACH Payments: Getting It Right!

DISTANCE LEARNING

Tuesday, July 13, 2010 • 3:00 pm – 4:30 pm Eastern

Mishandling Federal ACH exceptions can lead to potential losses!

With very few exceptions, Federal government ACH payments are subject to the same rules as private industry ACH payments. However, mishandling those exceptions can impact your credit union and lead to potential financial losses. This session will help you learn and understand your responsibilities related to enrolling recipients in Federal government Direct Deposit benefit programs; posting and handling exception items (returns and NOCs); and processing Federal government reclamations. The Green Book, which is the Federal government's guide to addressing exceptions and issues unique to Federal government payments, will be referenced.

HIGHLIGHTS

- Learn how to correctly process Federal government payments and avoid potential losses
- The purpose of the Green Book and how to use it
- Understand the proper way to respond to Federal government payments – returns, NOCs, reclamations

ABOUT THE PRESENTER – Shelly Simpson, AAP, EPCOR

Shelly Simpson, AAP, joined EPCOR following an 11-year career with the Federal Reserve Bank of Kansas City. As EPCOR's Payments Education Assistant Director, she designs and conducts education programs in support of ACH, cards, and checks to over 2,300 financial institutions and corporate members. Shelly presents at regional and national industry conferences as an ACH payments expert and received her Accredited ACH Professional designation in October 2006. She holds a Bachelor's degree in Business Education and is an active member on the AAP Blue Ribbon Panel and a NACHA Rules Workgroup.

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July 13, 2010

Credit Union _____

Address: _____

Contact Person _____

Format Ordered

Email Address _____

Phone _____ Fax _____



Payment Method:

Enclosed is a share draft/check for \$ _____ payable to Tennessee Credit Union League.

A share draft/check for \$ _____ payable to Tennessee Credit Union League will follow.

I authorize Vol Corp Credit Union to debit the credit union account for \$ _____

Account #: _____ Authorized Signature: _____

(Requires prior completion of Authorization Agreement for Direct Payments [ACH Debits].)

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