

# Innovations on Business Continuity

All federally insured credit unions are required by the NCUA to have a written and tested disaster contingency plan. Do you? This program will cover the essential elements of a business continuity plan that you need to address so you can resume business and serve your members. We'll review the key elements of a plan and the essentials of what you need to protect your credit union such as setting up remote teller windows and addressing access to core processing systems. We will cover the key things you need to do to keep your plan current including what to test and how often.

**Speaker: Michael Crowe CPA, CISSP, CISM** – Partner, Plante & Moran PLLP  
Mike has over 20 years of experience in information technology, specializing in information security, technology planning and assessments. He is based in the Chicago office and coordinates the firm's technology practice in Illinois.

**WHEN: September 14, 2010**

**TIME: 11:00 am – 12:00 pm EDT**

**Educational Investment: \$199** per telephone connection.

*Unlimited Listeners and Free Audio Archive available for 21 days after the session.*

Cancellation: Refunds will be issued, less a \$50 administration fee, up until the handouts and access information are emailed.

*If you have not received your handout materials 3 days prior to session, contact the Education Department.*

**For more info...** call us at 800-572-7359 or 423-899-2425 x 1204 or 1208 FAX: 423-899-8726 MAIL: P.O. Box 21550, Chattanooga, TN 37424

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**Innovations on Business Continuity  
September 14, 2010**

Credit Union \_\_\_\_\_

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Donate to the Herbert Ellison Scholarship Fund:  \$25  \$50  \$75  \$100  Other

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