

Call Center Lending Opportunities



Increasing your loan portfolio continues to be a key strategic goal for credit unions everywhere. And in this day of tight margins, how can that be done in a cost-effective and member-friendly manner? Utilizing your existing call center can do just that. In this audio conference, learn ways to take advantage of this member-facing channel and hear success stories of methods that have worked for other credit unions. If you need loans, this session is for you!

Speaker: Robert Israelite is a Services Product Specialist with CUNA Mutual Group. During his nine years with the company, he has had the opportunity to work with credit unions from across the country in all asset ranges helping them to develop the cultures and processes that best support their mission and their members.

WHEN: March 10, 2010

TIME: 11:00 am – 12:00 pm EST

Educational Investment: \$199 per telephone connection.

Unlimited Listeners and Free Audio Archive available for 21 days after the session.

Cancellation: Refunds will be issued, less a \$50 administration fee, up until the handouts and access information are emailed

If you have not received your handout materials 3 days prior to session, contact the Education Department.

For more info... call us at **800-572-7359** or **423-899-2425 x 119 or 138**

FAX: 423-899-8726 **MAIL: P.O. Box 21550, Chattanooga, TN 37424**

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**Call Center Lending Opportunities
March 10, 2010**

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Distance Learning

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I authorize Vol Corp Credit Union to debit the credit union account for \$ _____

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