Plastic Card Fraud

In this session, you will learn of the various types of plastic fraud situations facing credit unions today and understand how these losses are taking place. Our speaker will provide specific action steps that a credit union needs to take to manage the exposure and explain why it is so critical that we all work together to understand and counteract fraud. You will leave this session with a better understanding of what you can do to detect and combat potential fraud exposure facing your credit union and your members.

Speaker: Ann Davidson is a Product Expert in the Credit Union Protection Risk Management Division for CUNA Mutual Group in Madison, Wisconsin. She leads the development of policies, guidelines, and procedures for products and services in credit union protection. As a Product Expert, Ann provides research, analysis, and technical support for product development, insurance contract drafting, statutory and regulatory compliance, and pricing.

WHEN: **April 14, 2010**

TIME: **11:00 am – 12:00 pm EDT**

Educational Investment: **$199** per telephone connection.
Unlimited Listeners and Free Audio Archive available for 21 days after the session.

Cancellation: Refunds will be issued, less a $50 administration fee, up until the handouts and access information are emailed

If you have not received your handout materials 3 days prior to session, contact the Education Department.

For more info...call us at 800-572-7359 or 423-899-2425 x 119 or 138
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Plastic Card Fraud
April 14, 2010

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