Handling Return Items: Checks/Share Drafts, Imaged, ACH

DISTANCE LEARNING

Wednesday, May 19, 2010 • 3:00 pm – 4:30 pm Eastern

Electronic-payment-transaction volume exceeded traditional paper check/share draft transaction volume for the first time in 2006. The payments industry has seen a shift from clearly-defined payment channels and mechanisms to mostly electronic payments. While the payment channels exist, it can be challenging for credit union staff to recognize how the payment arrived: check/share draft or ACH. This session will provide information on the "new" payments we are seeing; assist in identifying payment origination; and provide guidance on the rules and regulations that apply to various types of electronic debits.

HIGHLIGHTS

- Overview of Check 21 and ACH check conversion
- Learn how a paper check/share draft becomes a substitute check or an ACH debit
- Tips on how to recognize the payment application used to collect the check/share draft
- How to return substitute checks and ACH debits
- Dealing with member questions related to substitute checks or ACH debits

ABOUT THE PRESENTER – Shelly Simpson, AAP, EPCOR

Shelly Simpson, AAP, joined EPCOR following an 11-year career with the Federal Reserve Bank of Kansas City. As EPCOR's Payments Education Assistant Director, she designs and conducts education programs in support of ACH, cards, and checks to over 2,300 financial institutions and corporate members. Shelly presents at regional and national industry conferences as an ACH payments expert and received her Accredited ACH Professional designation in October 2006. She holds a Bachelor's degree in Business Education and is an active member on the AAP Blue Ribbon Panel and a NACHA Rules Workgroup.

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TENNESSEE Credit Union League

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Sign Us Up! **Handling Return Items: Checks/Share Drafts, Imaged, ACH**

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Credit Union _____

Address: _____

Contact Person _____ Format Ordered

Email Address _____ _____

Phone_____ Fax _____

Distance Learning

Payment Method:

__ Enclosed is a share draft/check for $ _____ payable to Tennessee Credit Union League.
__ A share draft/check for $ _____ payable to Tennessee Credit Union League will follow.
__ I authorize Vol Corp Credit Union to debit the credit union account for $_____
Account #: _____ Authorized Signature: _____
(Requires prior completion of Authorization Agreement for Direct Payments [ACH Debits].