

Safe Deposit Fundamentals

DISTANCE LEARNING

Wednesday, June 16, 2010 • 3:00 pm – 4:30 pm Eastern

The safe deposit operation is a unique, fast-changing service in the financial industry. It is the only product or service in which your staff does not know the value of a consumer's assets. Therefore, every vault transaction can lead to considerable liability. Effective procedures and daily practices can counteract and minimize this risk. Get clear, concise answers to both basic and complicated questions regarding your credit union's responsibility, liability, and daily operating procedures. In addition, you will learn about many current lawsuits and other nationwide experiences.

HIGHLIGHTS

- Why should renters be provided with a "No Insurance" disclosure form?
- Who should handle the renter's key and container during box access?
- What tools (purchased on EBAY) can open a renter's safe deposit box?
- What ten items must be included in a "New Safe Deposit Renter's Kit"?
- What liability exists if access is allowed "before or after" lobby hours?
- What five types of identification are needed on every new box rental?
- Why must safe deposit keys be maintained under strict dual control?
- What ten steps must be followed when granting access to a box?
- What ten steps must be performed when a renter closes a box?
- What are the four most important key control procedures?
- What are the four styles of box rental contracts?

ABOUT THE PRESENTER – David P. McGuinn, Safe Deposit Specialists

Dave McGuinn, president and founder of Houston-based Safe Deposit Specialists, is a former banker with over 40 years of safe deposit experience. Dave is often referred to nationwide as the safe deposit "guru" and has trained over 250,000 safe deposit personnel throughout the 50 states since 1969. He served as President of the American Institute of Banking and the American, Texas and Houston Safe Deposit Associations. A featured speaker for the American Bankers Association's TV network, Dave has been interviewed by the Wall Street Journal, Money Magazine, Washington Post, New York Magazine, Associated Press, National Public Radio, FDIC, CUNA, CNN, CBS, ABC, NBC Nightly News, Today Show, and Court TV on current safe deposit issues.

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