

Shared Branch Expired Driver's License Update

Per the ORRs (Operating Rules & Regulations) CO-OP Shared Branch Rules & Regulations do not supersede Federal or State regulations. Credit Unions are to follow any federal, state, and/or local government mandates/directives. Below I have outlined the information received for an expired Tennessee license and for an expired Kentucky license. **Until further notice**, I am issuing a temporary state ruling that you may use the below information for accepting an expired Tennessee or Kentucky license at your acquiring location should you choose to do so. **The ultimate choice of acceptance is up to the individual credit union.** Just remember for Tennessee, the member must have the letter with them issued by the state and you must make a copy of the letter to file with the transaction documentation.

THIS ONLY APPLIES TO MEMBERS FROM TENNESSEE AND/OR KENTUCKY CREDIT UNIONS WITHIN OUR NETWORK AND UNDER THE UMBRELLA OF THE TENNESSEE CREDIT UNION LEAGUE. I have attached a list of those credit unions.

I cannot rule on any acceptance of out of state expired licenses, as we do not have a full list of how each state is handling this specific situation. – Leisa Massingill

For shared branch member identification, the below will apply to the use of Tennessee Driver's License. As a temporary rule for our credit unions as well, I am **requiring** that you make a copy of the letter, the member must carry it with them according to the letter, in order for the below directive to apply and keep that copy with the transaction information. This is for the protection of the acquiring credit union. Please let [Leisa Massingill](#) know if you have any questions or concerns about this matter.

March 19, 2020

Starting March 20, 2020, the [Department of Safety](#) is waiving its requirement that citizens appear in person and have a new photograph taken through October 1, 2021. This will allow many customers with expiring credentials to [renew online](#) and not visit in person.

Non-US citizens with Temporary driver licenses (Class XD and XID) will still need to visit in person to renew those licenses upon expiration of the current license.

All Driver Licenses, Learner Permits, Commercial Driver Licenses, Photo Identification Licenses (ID), and Handgun Carry Permits that would expire between March 12, 2020, and May 19, 2020, will be extended for six months from the original expiration date. The Department will issue a letter of extension to the individuals affected. Affected individuals will be required to keep the letter with them during the extension period.